

# SIMMONS BABY MATTRESSES by JUPITER INDUSTRIES INC.

Welcome to the Simmons family of baby products manufactured under license by Jupiter Industries Inc.

Congratulations on your purchase of a new Simmons product. At Jupiter our goal is to provide quality materials and workmanship in the manufacture of our products. However, if you discover a defect in your Simmons product simply review our warranty below and email us at [customerservice@jupiterindustries.com](mailto:customerservice@jupiterindustries.com) or call **1-800-465-5795 ext. 24** for instructions on how to claim your warranty.

## Simmons Baby Mattress Warranty

**Who and what does this warranty cover?** This warranty is not transferable and only covers the original purchaser and owner of the product purchased from an authorized dealer. This warranty is limited to defects due to defective materials or workmanship.

**What will Jupiter do?** We will, at our discretion, repair or replace the product subject to the limitations and exclusions noted below. Jupiter reserves the right to substitute material of equal or higher quality. Repair or replacement does not extend the original period of the warranty nor does it constitute the beginning of a new warranty period.

**How long does the coverage last?** This warranty is valid for as long as you are the original purchaser and owner of the mattress.

**What is not covered by this warranty?** Imperfections that do not prevent reasonable continued use of the product are not considered defects. For example, surfaces may not be perfectly even and corners may not be perfectly shaped or symmetrical. These are not considered defects.

This warranty excludes: (a) indentations that are caused by body weight and appear with normal use less than ½" or 1.3 cms in depth; (b) minor imperfections and slight cosmetic flaws; (c) normal wear and tear; (d) stains, soiling, burns and discoloration that occur over time; (e) dampness or mold; (f) firmness preference or a change in comfort; (g) a naturally occurring cotton aroma; and (h) products that are sold "as is" or "floor models".

In addition, this warranty does not cover conditions resulting from abusive handling, misuse, or neglect, and the following if found upon inspection, will void your warranty: (a) any unsanitary condition; (b) burns; (c) improper or inadequate return packaging; (d) missing law label; (e) folding or bending the product; (f) excessive jumping on the product; (g) attempting to clean the product in an inappropriate manner; and (h) improper storage of the product including storage in damp locations, areas infected with insects or rodents or any other unprotected areas.

**How to make a claim under this warranty** To make a claim under this warranty email [customerservice@jupiterindustries.com](mailto:customerservice@jupiterindustries.com) or call 1-800-465-5795 ext. 24. You may also visit our website at [www.jupiterindustries.com](http://www.jupiterindustries.com). You must provide a copy of the original bill of sale to make a claim. If the bill of sale is not available you must return the law label attached to the mattress.

**How to care for your baby mattress** Jupiter recommends that you purchase one of our Simmons waterproof mattress protectors to protect your mattress. **A mattress protector will extend the life of any crib mattress and help keep it clean and fresh.**

Please visit our website at [www.jupiterindustries.com](http://www.jupiterindustries.com) to see our range of Simmons mattress protectors and nursery accessories or for further information.